



Q104 (CFRQ) "Pick Your Trip" – Terms & Conditions

Royalton Riviera Cancun Resort and Spa

Terms and conditions:

Your Sunwing Vacations prize includes:

- Roundtrip airfare based on economy class for two (2) persons from any available Canadian gateway to Mexico offered by Sunwing Airlines.
- 7 (seven) nights standard accommodation at the Royalton Riviera Cancun in a room based on double occupancy.
- All Inclusive meal plan while at the Royalton Riviera Cancun
- Land transfers between the airport and hotel in destination
- All hotel taxes and processing fees
- Taxes (including, but not limited to, departure taxes, air seat/airline taxes and applicable federal, provincial, municipal, state taxes)

Not included in your Sunwing Vacations prize:

- Ground transportation not specifically mentioned above (including transportation to and from you and your guest(s) homes)
- Airport improvement fees
- Insurance (including, but not limited to, travel insurance, medical insurance and trip cancellation insurance)
- Connecting flights (including to the departure gateway city)
- Sightseeing tours and other in-destination activities
- Travel related fees/surcharges
- Excess baggage fees
- Costs associated with obtaining travel documents (including, but not limited to passports and visas)
- Costs associated with obtaining necessary vaccinations
- Items of personal nature

Limitation and Rules & Regulations:

- You accept the prize "as is" otherwise it will be forfeited
- Travel is valid from December 1, 2018 – October 31, 2019 (the "Travel Period")
- Travel is subject to availability and must be requested a minimum of four (4) weeks prior to the requested departure date
- Blackout periods apply, including without limitation: : December 01 and 02, December 20- January 5; February 15-28; March 08-31; April 1,13-21, 23- 26; May 10-15; subject to availability
- If you are unable to travel during the Travel Period, you will be required to forfeit the prize and an alternate winner may be selected at Sunwing's sole discretion
- Once reservation is made, it cannot be changed
- All reservations are subject to the terms and conditions set out in Sunwing's brochure or located on Sunwing's website located at www.sunwing.ca
- You and your travel guest(s) must be in possession of a valid passport and other necessary travel documents upon selection, which documents must be valid prior to, and for the duration of the trip. Failure to obtain necessary travel documentation will result in forfeiture of the prize
- Any lost or stolen, travel vouchers or certificates will not be replaced
- All airline tickets are subject to flight variations, work stoppage, and schedule or route changes
- Sunwing reserves the right to structure travel routes in its sole discretion. No refund or compensation will be made in the event of the cancellation or delay of any flight except at the sole discretion of Sunwing
- If the prize, or any portion thereof, is unused, it cannot be carried forward and will be forfeit
- Elements of the prize (including, without limitation, airfare and lodging) may not be used towards frequent flyer miles or other loyalty programs



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- You and your guest must comply with all applicable laws, including but not limited to, all local laws while in destination
- The prize, and any portion thereof, is non-exchangeable, non-transferable, non-refundable, has no cash surrender value and must be accepted as awarded with no substitutions, except as may be decided by Sunwing in its sole discretion
- Sunwing reserves the right, in its sole discretion, to substitute and/or modify the prize or any portion thereof, with a prize of equal or greater value for any reason

Royalton Cayo Santa Maria

Terms and conditions:

Your Sunwing Vacations prize includes:

- Roundtrip airfare based on economy class for two (2) persons from any available Canadian gateway to Cuba offered by Sunwing Airlines.
- 7 (seven) nights standard accommodation at the Royalton Cayo Santa Maria in a room based on double occupancy.
- All Inclusive meal plan while at the Royalton Cayo Santa Maria
- Land transfers between the airport and hotel in destination
- All hotel taxes and processing fees
- Taxes (including, but not limited to, departure taxes, air seat/airline taxes and applicable federal, provincial, municipal, state taxes)

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- Airport improvement fees
- Insurance (including, but not limited to, travel insurance, medical insurance and trip cancellation insurance)
- Connecting flights (including to the departure gateway city)
- Sightseeing tours and other in-destination activities
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