

Bayshore Broadcasting Accessibility Feedback Form

Bayshore Broadcasting is committed to providing equal and barrier-free access to all persons. We are currently assessing our company policies to include an effective Accessibility Policy. In this regard, we appreciate your feedback on any barriers encountered while dealing with any of our Radio Stations. These include but are not limited to our services, products, communication or access to our premises. Feedback received will be reviewed and integrated to our Accessibility Plan.

Should you choose to, comments can be provided anonymously. Personal information in relation to comments received will be kept confidentially unless consent for disclosure is given.

You may submit your comments to us electronically via the form on our website at www.bayshorebroadcasting.ca/accessibility or directly to accessibility@bayshorebroadcasting.ca.

You may also submit comments by mail, by printing off this form, completing it, and mailing it to:

Sue O'Reilly, Director of Finance and HR
c/o Bayshore Broadcasting
Box 280
270 9th Street East
Owen Sound, ON
N4K 5P5

Or, you may call 519-376-2030 x202.

We will make every effort to respond to your comments within two (2) business days from receipt.

Location and Details of Your Interaction with Bayshore Broadcasting

Which Bayshore office or website did you visit? _____

Approximately what date and time did you visit? _____

Did you experience any barriers or challenges in accessing the office or website that you visited?

No

Somewhat (please explain and/or provide recommendation below)

Yes (please explain and/or provide recommendation below)

Did you encounter any accessibility barriers or challenges in any of the following areas?

Receiving the service(s) you needed in an accessible manner:

No

Somewhat (please explain and/or provide recommendation below)

Yes (please explain and/or provide recommendation below)

Procurement of goods, services, and/or facilities:

No

Somewhat (please explain and/or provide recommendation below)

Yes (please explain and/or provide recommendation below)

Design and delivery of programs or services:

No

Somewhat (please explain and/or provide recommendation below)

Yes (please explain and/or provide recommendation below)

Building access:

No

Somewhat (please explain and/or provide recommendation below)

Yes (please explain and/or provide recommendation below)

Accessing information & communication technologies (I.T.C.), including our websites:

No

Somewhat (please explain and/or provide recommendation below)

Yes (please explain and/or provide recommendation below)

Communication (other than I.T.C.):

No

Somewhat (please explain and/or provide recommendation below)

Yes (please explain and/or provide recommendation below)

Employment:

No

Somewhat (please explain and/or provide recommendation below)

Yes (please explain and/or provide recommendation below)

If you have any comments or suggestions to help us to improve accessibility or if you answered "yes" or "somewhat" to any of the questions above, please provide details:

Contact Information (optional, will remain confidential if provided):

Your Name: _____

Email Address: _____

Phone Number: _____